

# EI Website Built to Meet Fleet's Need

**T**he Naval Air Systems Command launched a new website July 2, 2001, as the official tool for the fleet to submit an engineering investigation (EI) or a hazardous material report (HMR).

Members of the fleet now can electronically submit EIs or HMRs online at <https://ei.navair.navy.mil>, instead of manually submitting them. EIs and HMRs are naval-aviation discrepancy reports that provide leading indicators about the safety, reliability and maintainability of Navy aircraft, systems and weapons.

"The EI and HMR process was reengineered to better serve the fleet," said LCdr. Mike Berens, deputy project manager for the EI business-process reengineering team. "The new process incorporates best business practices and state-of-the-art information technology to speed up the EI process, to save money, and to reduce squadron workload."

The website integrates an EI and HMR tracking and reporting system with workflow technology to enter data, to cue action, and to measure response times. It also is linked to the Defense Message System to make sure fleet units without Internet access can obtain critical EI information via message.

Since May 22, 2001, fleet aviation squadrons, aircraft intermediate maintenance departments, and supply activities submitted more than 1,659 EI requests. NavAir fleet-support teams accepted, traced and processed 473 requests.


"This intense testing period provided performance assurance in meeting NavAir objectives," Berens said.

The website has three objectives:

- Meet the Navy's guideline of 30 days to process an engineering investigation
- Achieve a zero-loss rate by implementing effective material management to account for all EI exhibits
- Implement an EI exhibit-transportation process to achieve a shipping average of three days in CONUS and seven days elsewhere

"We used to average about 240 days to complete an EI," Berens said. "This website significantly will reduce the processing time for our fleet customers."

The online system accommodates all naval aviation,

support equipment, and aircraft-launch-and-recovery equipment. Beta testing at several aviation weapons communities was completed this past fall. 

*Thank you to Ms. Renee Hatcher (NavAir Public Affairs) who sent this story to me. Fleet aviation Sailors and Marines can register for access to the EI website at <https://ei.navair.navy.mil>. Feedback is encouraged and can be submitted online.—Ed.*


## ComNavAirLant Fully Supports the EI Website

*By Sam Solomon*

We released Maintenance Gram 02-02 to clarify use of this website by AirLant activities. It is clear the DMS (message) function of the EI website has significantly reduced the time for EIs to reach the right people and to get a timely response.

The EI clearinghouse reports many activities still are submitting messages for reasons other than connectivity. Our goal is to have all activities submit EIs via the website.

We told all commands to appoint a website representative to serve as a liaison between the clearinghouse and their command. This person must coordinate and monitor website enrollment to make sure the right maintainers have the appropriate level of access to use the program. It is ComNavAirLant's intent to make sure commands initiate, approve and submit EIs via the website.

We noticed another problem while monitoring this site; many commands are not using the AIG 423 PLAD. This message group is necessary to make sure the right people get the EIs. 

*Mr. Solomon is ComNavAirLant's NAMP program manager. For more information on CNAL's maintenance gram, contact AVCM (AW/SW) Don Nichols or Mr. Solomon at 757-444-2039 (DSN 564).—Ed.*